

Division of Mental Retardation and Developmental Disabilities Agency Means Table Year 2002

The following table is a listing of MRDD Regional and Habilitation Centers. A random sample of consumers was interviewed and given the opportunity to complete a [survey form](#). The following table lists the centers, the number of consumers in the random sample, and the percent of consumers completing the interview. The last column, Mean, show the overall level of satisfaction. It is the means of question 7 on the survey "How satisfied are you with the services that you received?" Consumers rated their satisfaction on a scale of 1 (Sad/Not happy) to 5 (Happy).

To view the detail report for a center, click on the center's name.

To view a table of centers ranked by mean, [click here](#).

To view a chart of centers ranked by return rate, [click here](#).

	# in Selected Sample	# Interviewed	% Interviewed	% Contacted *	Mean
Albany Region Center - Albany	27	17	63.0%	81.5%	4.43
Bellefontaine Habilitation Center - St. Louis	25	5	20.0%	92.0%	5.00
Central Missouri Regional Center - Columbia	61	47	77.0%	88.5%	4.52
Hannibal Regional Center - Hannibal	26	0	0%	0%	-
Higginsville Habilitation Center - Higginsville	25	12	48.0%	84.0%	4.78
Joplin Regional Center - Joplin	30	16	53.3%	66.7%	4.57
Kansas City Regional Center - Kansas City	138	39	28.3%	34.1%	4.50
Kirksville Regional Center - Kirksville	15	7	46.7%	86.7%	3.67
Marshall Habilitation Center - Marshall	25	12	48.0%	86.0%	4.60
Nevada Habilitation Center - Nevada	25	8	32.0%	86.0%	4.33
Poplar Bluff Regional Center - Poplar Bluff	26	7	26.9%	26.9%	4.43

Rolla Regional Center - Rolla	20	12	60.0%	75.0%	4.82
Sikeston Regional Center - Sikeston	23	5	21.7%	21.7%	4.60
Southeast Missouri Residential Habilitation Center - Poplar Bluff	25	5	20.0%	72.0%	5.00
Springfield Regional Center - Springfield	44	10	22.7%	34.1%	4.80
St. Louis DDTC Habilitation Center - St. Louis	25	4	16.0%	92.0%	4.33
St. Louis Regional Center - St. Louis	310	157	50.6%	51.6%	4.22
* This represents the sample percentage of the combined <i>number interviewed</i> and the number <i>unable to comprehend</i> .					